



Community Advisory Committee

Date: Tuesday, September 13th, 2022

Time: 2 pm

Location: Zoom

Meeting Agenda

Committee purpose: The Committee's objective is to successfully support the Family Connects North Carolina, Southeastern Region program by providing leadership, community involvement, engagement, and sustainable funding.

Committee principles: The Committee collaborates with community partners who seek to ensure the program's success in Cumberland, Hoke, and Robeson Counties. The primary roles are to provide advice and support on decisions affecting the program implementation and sustainability in key areas.

- 1) Determination of Quorum (9 voting members) & Call to Order*
 - a) Welcome/Chair Comments
 - b) Member Introductions (if applicable)
- 2) Review of and Approval of Minutes*
 - a) August 2, 2022
- 3) Program Updates
 - a) Updates on births/visits – 4C Team
 - b) Administrative/Marketing – Sharon
 - c) Updates from PFC/FC team – Liz
 - i) Welcome, Camille!
 - d) Other updates
- 4) Community challenges/opportunities
 - a) Formatting for the future - advisory members vs. committee members
 - i) Continued discussion and insights
 - b) Mental Health Service Provider Discussion (revisit from the previous meeting)
 - i) Continued discussion and insights

- 5) Other Business
 - a) Announcements from committee members
- 6) Adjournment*

Upcoming Meeting Dates: Oct. 4, 2022; Nov. 1, 2022; Dec. 6, 2022.

All meetings are on the 1st Tuesday of the month, from 2:00 pm – 3:00 pm.

* Needs Action ! Possible Conflict of Interest (Recusals)

Unless otherwise indicated by a symbol above, agenda items are for Information Only



Partnership for Children of Cumberland County, Inc.
Virtual Community Advisory Committee Meeting Minutes
August 2nd, 2022 (2:02pm to 2:50pm)
Be the Driving Force



COMMITTEE CHAIR: Dr. Meredith Gronski

MEMBERS PRESENT: Amy Navejas, Chasity Lindsey, Dania Benners, Doris Robinson, Jarold "Tom" Johnston, Jean Frye, Dr. Jennifer Green, Michele Falls, Dr. Sushma Kapoor, Kathya Gavazzi

MEMBERS ABSENT: Aida Algarin, Dee Lipumano, Jami McLaughlin, Melanie Levine, Melissa Cruz, Rhonda Dial, Sarah Lester, Shadonna Headen, Sharkara Lesane, Terrasine Gardner

NON-VOTING ATTENDEES: Ben Hughes, Cacilie Glasgow-LeBatard, Elizabeth Simpler, Jana Stakeley, Jessica Lowery, Dr. Karin Suess, Lokia Washington, Lisa Peterson, Mary Sonnenberg, Pamela Federline, Dr. Rita Gunter, Sharon Moyer

AGENDA ITEM	DISCUSSION & RECOMMENDATION	ACTION	FOLLOW-UP
1) Determination of Quorum & Call to Order* a) Welcome/Chair Comments b) Introductions	The scheduled meeting of the Community Advisory Committee was held via Zoom on April 5, 2022. Determining a quorum was present, Dr. Meredith Gronski, Chair, called the meeting to order at 2:02 pm and welcomed all the committee members.	Called to Order None	None None
2) Approval of Minutes* a) Minutes from July 6th, 2022	Dr. Gronski called for review and approval of the July 6th, 2022, minutes. With no changes or corrections called for, Amy Navejas motioned to approve the updated minutes, and Jean Frye seconded. Motion passed unanimously.	Motion Carried	None
3) Updates regarding the implementation a) Updates on births/visits – 4C Team b) Administration and Marketing c) Community Alignment	Cacilie reported: The program started on 10/4/2021 with the first telehealth visit on 10/25/2021. 4C has hired 7 nurses and a prospect for the 8 th ! She will be part time in the meantime. Visits continue to be in person and telehealth. Liz reported new hire will start the last week of August. Continued community partners continue to grow. New community partners continue to be added in efforts to support families in the community.	None	None



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d) Staffing	Camille is starting!!		
4) Community Challenges and Opportunities	<ul style="list-style-type: none"> a) Discussion began on the formatting of this committee. As the program grows and the county involvement grows, the goal of this committee is to have voting and non-voting members. Blending the FC model with the PFC board structure b) The group discussed what gifts might be given to families receiving visits. Suggestions included swaddles, bibs, a magnet with fillable (dry erase) markers. 	None	None
5) Other Business	There was no other business at this time.	None	None
6) Adjournment	As there was no further business, Dr. Gronski reminded the attendees that the next meeting is Tuesday, September 13, 2022, at 2:00 pm. She adjourned the meeting at 2:55pm	Adjourned	None

Submittal: The minutes of the above stated meeting are submitted for approval.

Secretary of Meeting Date

Approval: Based on Committee consensus, the minutes of the above stated meeting are hereby approved as presented and/or corrected.

Committee Chair Date

Monthly KPI Snapshot
NC Southeastern
January 2022 – June 2022

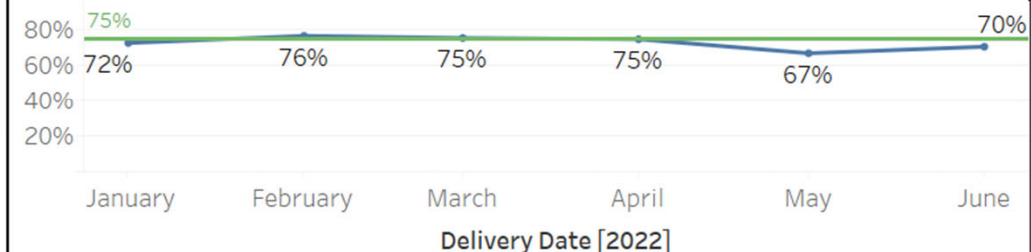
Program Reach

Data Extract Date: 7/28/22
Report Range: 1/1/22 - 6/30/22

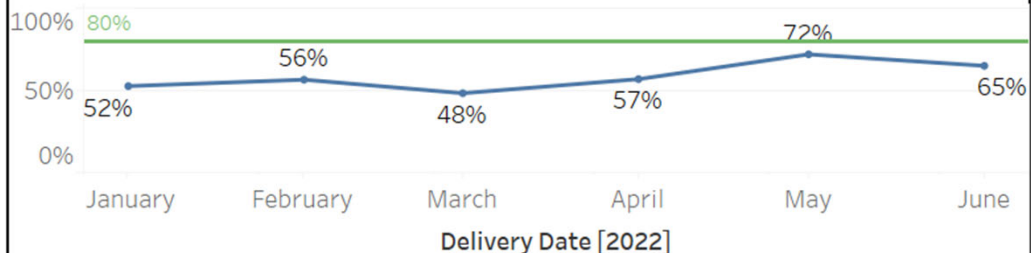
Eligible Births - Past 6 Months: 1,505

Population Reach - Past 6 Months: 42%

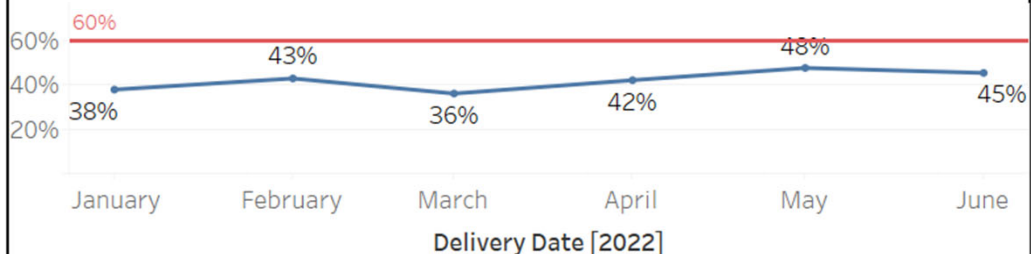
Scheduling Rate



Completion Rate



Population Reach



$$\text{Scheduling Rate} = \frac{\text{Scheduled Visits}}{\text{Eligible Births}}$$

$$\text{Completion Rate} = \frac{\text{Completed Visits}}{\text{Scheduled Visits}}$$

$$\text{Population Reach} = \frac{\text{Completed Visits}}{\text{Eligible Births}}$$

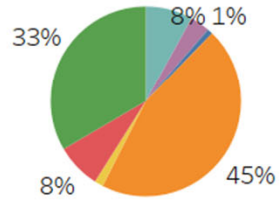
Population Reach - Implementation

	January ..	Februar..	March 2..	April 20..	May 20..	June 20..	Total
Eligible Births	301	233	266	216	216	273	1,505
Scheduled Visits	218	178	200	161	144	192	1,093
Declined Visits	44	21	27	16	6	12	126
Completed IHVs	114	100	96	91	103	124	628
Completed SCs	0	0	0	0	0	0	0
Home Follow Up	0	0	0	1	0	1	2
Phone Follow Up	62	71	72	72	82	58	417
Scheduling Rate	72%	76%	75%	75%	67%	70%	73%
Completion Rate	52%	56%	48%	57%	72%	65%	57%
Population Reach	38%	43%	36%	42%	48%	45%	42%
Follow Up Rate	54%	71%	75%	80%	80%	48%	67%

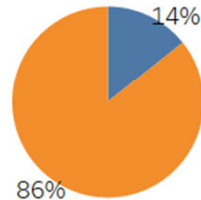
Family Demographics

Data Extract Date: 7/28/22
Report Range: 1/1/22 - 6/30/22

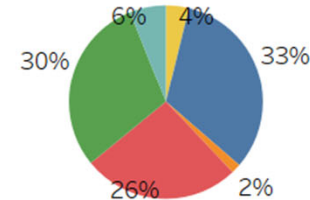
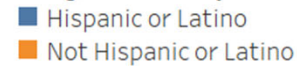
Completed IHVs - Past 6 Months (Activity): 636



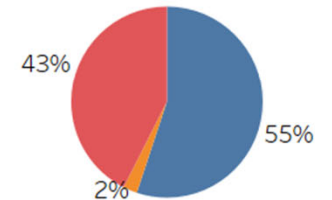
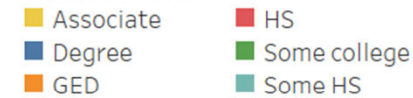
Caregiver Race



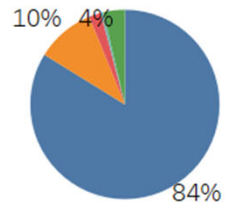
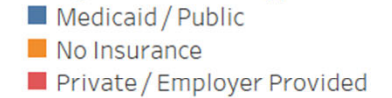
Caregiver Ethnicity



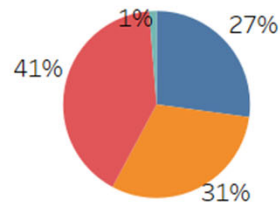
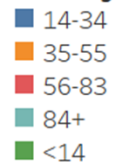
Education Level



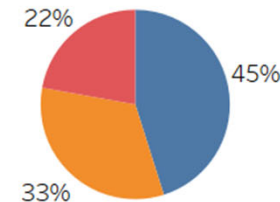
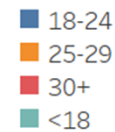
Caregiver Insurance Type



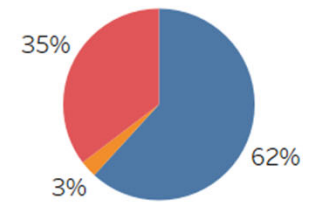
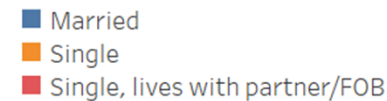
Infant Age in Days



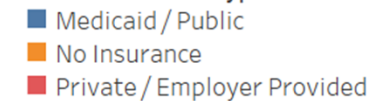
Mother Age



Marital Status



Infant Insurance Type

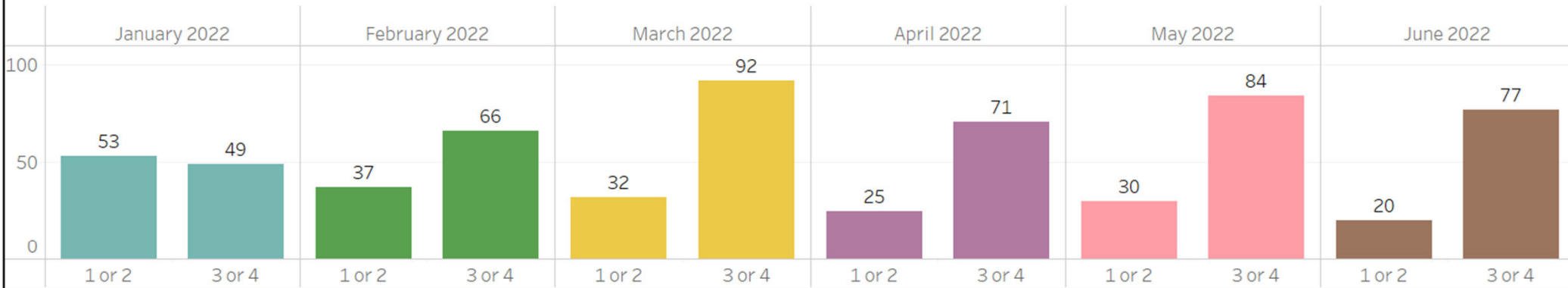


Risk Profile and Referrals

Data Extract Date: 7/28/22
Report Range: 1/1/22 - 6/30/22

Completed IHVs - Past 6 Months (Activity): 636

Total Matrix Risks Identified



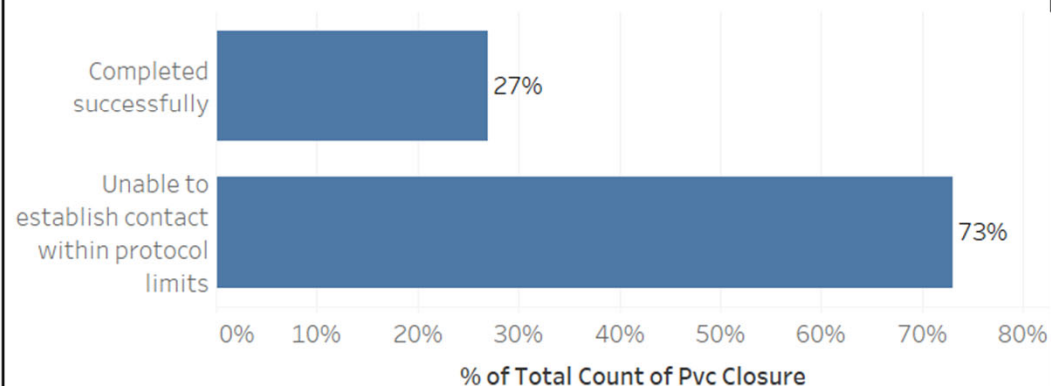
Risk and Referral

	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	Total
Cases >1 Risk Referral	26	34	53	20	51	47	231
Cases >1 Referral	40	64	90	65	83	73	415
Total Referrals	90	122	258	234	258	213	1,175
New Referrals	87	117	248	228	236	192	1,108
Existing Referrals	3	5	10	6	21	21	66
Risk Referrals	57	58	107	72	118	122	534
Non-Risk Referrals	33	64	151	162	140	91	641

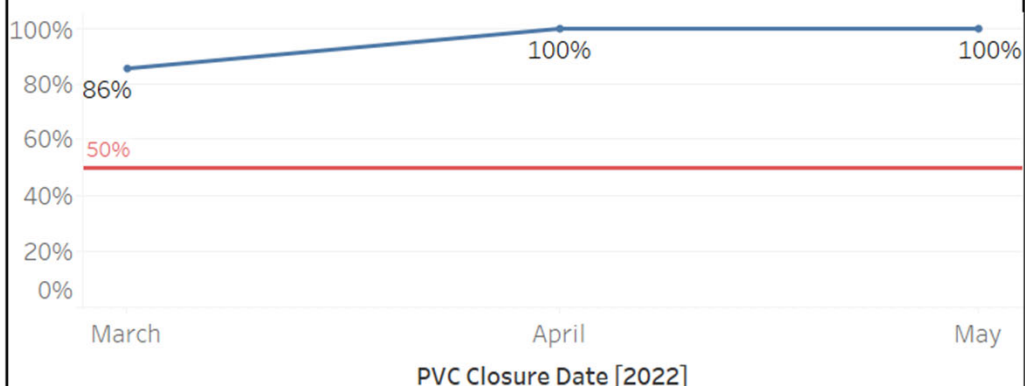
Post Visit Connections

Data Extract Date: 7/28/22
Report Range: 1/1/22 - 6/30/22

PVC Closure



Referral Connection Rate



Post Visit Connection

	Januar..	Februa..	March ..	April 2..	May 20..	June 2..	Total
Completed PVCs	12.00	26.00	24.00	26.00	7.00	1.00	96.00
Referrals Assessed	0.00	0.00	7.00	4.00	1.00		12.00
Referrals Contacted	0.00	0.00	6.00	4.00	1.00		11.00
Referrals Received	0.00	0.00	4.00	2.00	1.00		7.00
Satisfaction: Helpful	12.00	26.00	23.00	26.00	7.00	1.00	95.00
Referral Connection Rate			86%	100%	100%		92%
Satisfaction Rate	100%	100%	96%	100%	100%	100%	99%

Satisfaction Rate

