

Monthly KPI Snapshot
NC Southeastern
November 2021 – April 2022

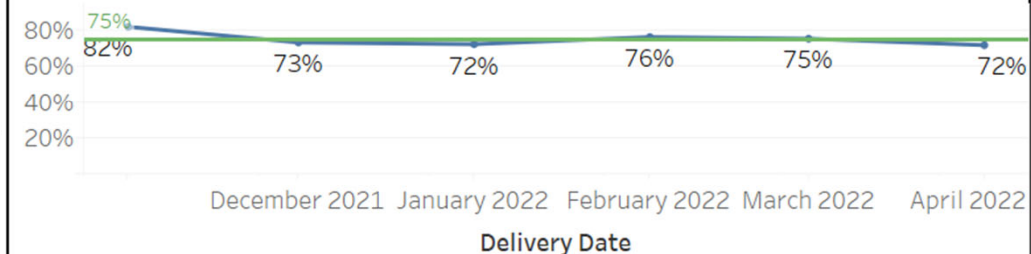
Program Reach

Data Extract Date: 5/26/22
Report Range: 11/1/21 - 4/30/22

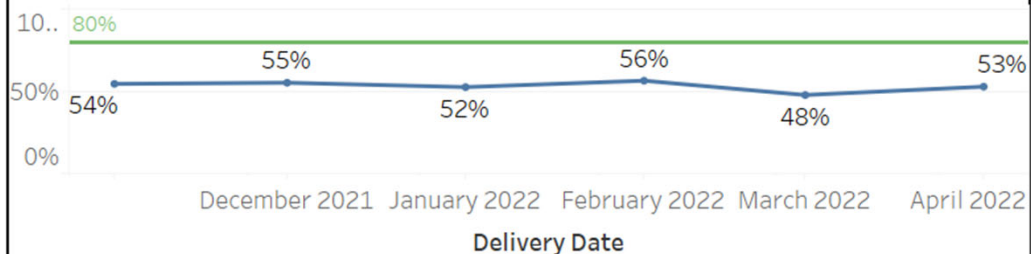
Eligible Births - Past 6 Months: 1,493

Population Reach - Past 6 Months: 40%

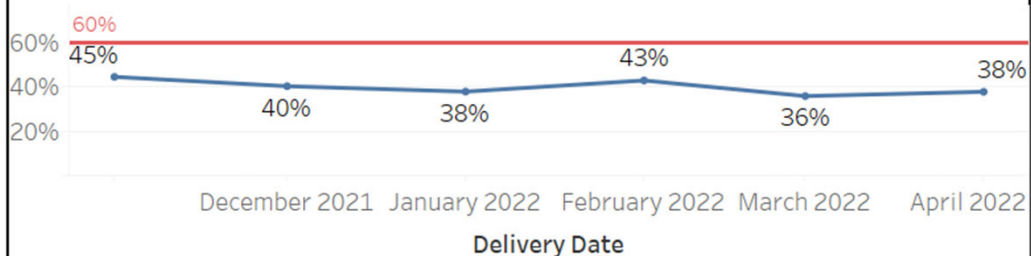
Scheduling Rate



Completion Rate



Population Reach



$$\text{Scheduling Rate} = \frac{\text{Scheduled Visits}}{\text{Eligible Births}}$$

$$\text{Completion Rate} = \frac{\text{Completed Visits}}{\text{Scheduled Visits}}$$

$$\text{Population Reach} = \frac{\text{Completed Visits}}{\text{Eligible Births}}$$

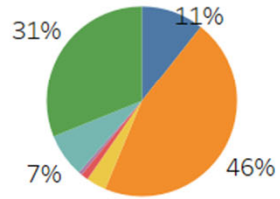
Population Reach - Implementation

	Novemb..	Decemb..	January ..	Februar..	March 2..	April 20..	Total
Eligible Births	229	248	301	233	265	217	1,493
Scheduled Visits	188	182	218	178	200	156	1,122
Declined Visits	30	39	41	20	18	12	160
Completed IHVs	102	100	114	100	95	82	593
Completed SCs	0	0	0	0	0	0	0
Home Follow-Up	0	0	0	0	0	1	1
Phone Follow Up	44	52	62	70	66	46	340
Scheduling Rate	82%	73%	72%	76%	75%	72%	75%
Completion Rate	54%	55%	52%	56%	48%	53%	53%
Population Reach	45%	40%	38%	43%	36%	38%	40%
Follow Up Rate	43%	52%	54%	70%	69%	57%	58%

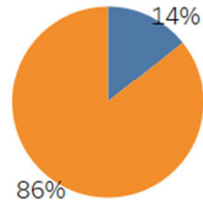
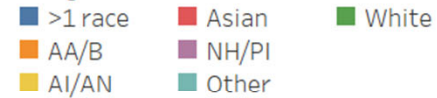
Family Demographics

Data Extract Date: 5/26/22
Report Range: 11/1/21 - 4/30/22

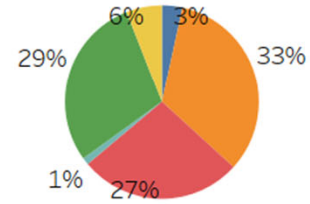
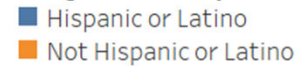
Completed IHVs - Past 6 Months (Activity): 597



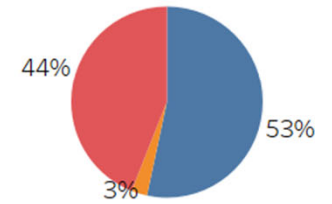
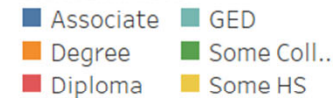
Caregiver Race



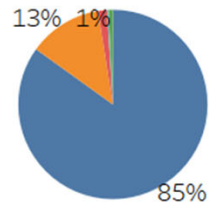
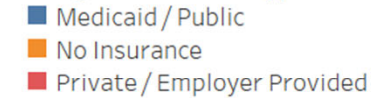
Caregiver Ethnicity



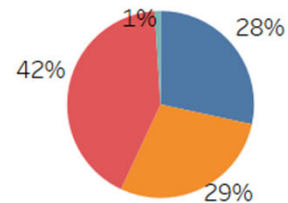
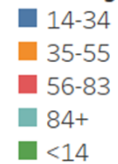
Education Level



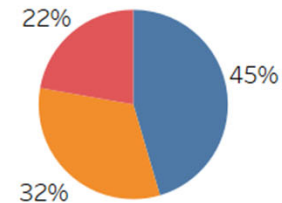
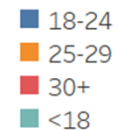
Caregiver Insurance Type



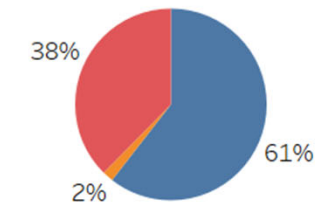
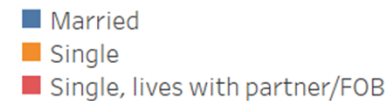
Infant Age



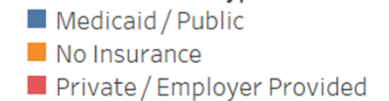
Mother Age



Marital Status



Infant Insurance Type

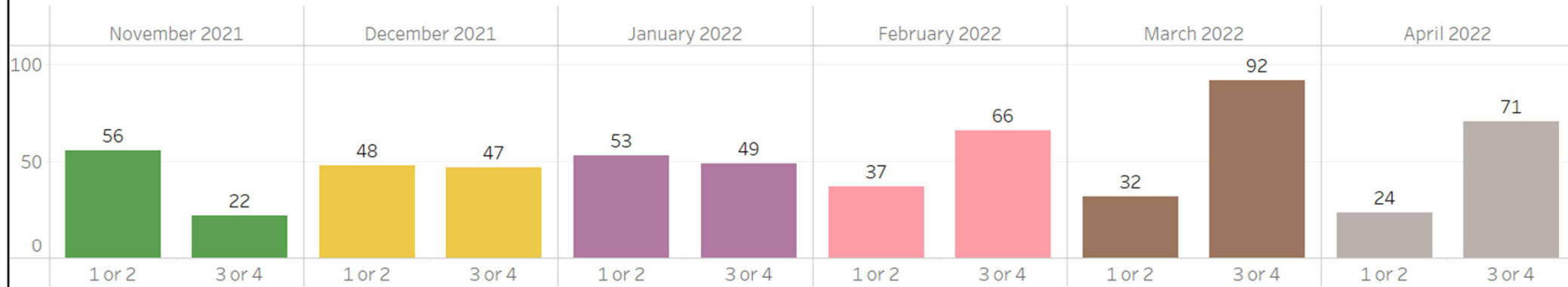


Risk Profile and Referrals

Data Extract Date: 5/26/22
Report Range: 11/1/21 - 4/30/22

Completed IHVs - Past 6 Months (Activity): 597

Total Matrix Risks Identified



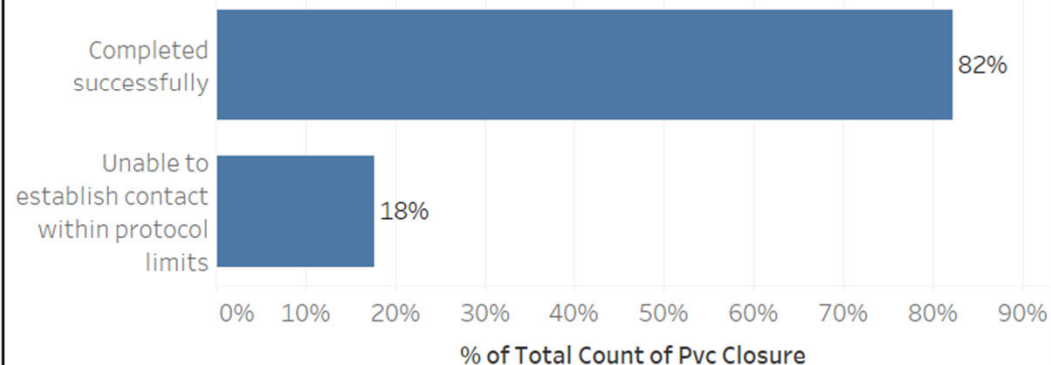
Risk and Referral

	November 2021	December 2021	January 2022	February 2022	March 2022	April 2022	Total
Cases >1 Risk Referral	17.0	28.0	26.0	34.0	53.0	20.0	178.0
Cases >1 Referral	19.0	45.0	40.0	64.0	90.0	64.0	322.0
Total Referrals	37.0	106.0	90.0	122.0	258.0	229.0	842.0
New Referrals	35.0	104.0	87.0	117.0	248.0	223.0	814.0
Existing Referrals	2.0	2.0	3.0	5.0	10.0	6.0	28.0
Risk Referrals	35.0	58.0	57.0	58.0	107.0	70.0	385.0
Non-Risk Referrals	2.0	48.0	33.0	64.0	151.0	159.0	457.0

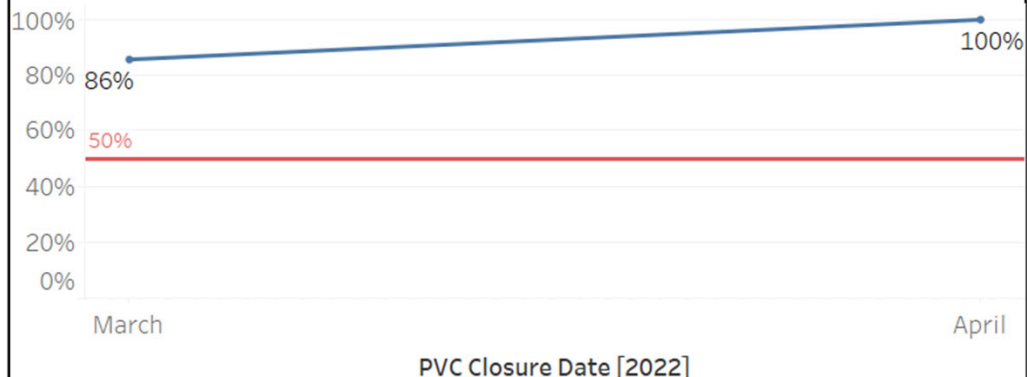
Post Visit Connections

Data Extract Date: 5/26/22
Report Range: 11/1/21 - 4/30/22

PVC Closure



Referral Connection Rate



Post Visit Connection

	January 20..	February 2..	March 2022	April 2022	Total
Completed PVCs	12.00	26.00	24.00	26.00	88.00
Referrals Assessed	0.00	0.00	7.00	4.00	11.00
Referrals Contacted	0.00	0.00	6.00	4.00	10.00
Referrals Received	0.00	0.00	4.00	2.00	6.00
Satisfaction: Helpful	12.00	26.00	23.00	26.00	87.00
Referral Connection Rate			86%	100%	91%
Satisfaction Rate	100%	100%	96%	100%	99%

Satisfaction Rate

